



## HOW TO FILE A GUARANTEE CLAIM IN EXIM ONLINE (EOL)

Business Address:

Primary Contact:

Act / Manage Transactions

**Act**

- [Apply for a Letter of Interest](#) *What's New - Some helpful tips to submit LI applications via EXIM Online*
- [Apply for Insurance Policy or Medium-term Guarantee](#)
- [Act on Quote](#)
- [Apply for Issuing Bank Credit Limit \(IBCL\)](#)
- [Continue a Saved Application](#)
- [File a Claim](#)
- [Continue a Saved Claim](#)



Monitor Portfolio

**My Portfolio**

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- [Insurance Policy Assignments](#)
- [Authorized + Non-Operative Guarantees](#)
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To file your claim, log into EXIM Online ([Eximonline@exim.gov](mailto:Eximonline@exim.gov)).

Guarantee Lenders may login to their EXIM Online ("EOL") account at EXIM.gov by clicking on LOGIN, then EXIM Online.

Claims can be saved and returned to later to complete.

Policy/Guarantee Buyer/Borrower Search

Start your Claim by either selecting from the list or searching for a specific Policy/Guarantee or a Buyer/Borrower. You can use the Buyer/Borrower field to search for Issuing Banks, if applicable for the policy. If you click "Get Results" without entering any search criteria, all of your policies/guarantees will populate.

[File a Claim](#)  
[Search Claims](#)

Policy/Guarantee #

Buyer/Borrower Name:   Check for fuzzy matches?

Buyer/Borrower Country:

**Enter the Guarantee Number and or the Borrower Name and click Get Results**

Click 'File' to begin the claim on a particular Buyer/Borrower. If Buyer/Borrower of interest is not listed, click on the 'File With New Buyer' link below to add one. Use 'View' to display prior claims on the Policy/Guarantee; 'Remove' to remove a saved claim; and 'Continue a Saved Claim' to continue submission of an already saved claim.

One item found. Download as: [CSV](#) | [Excel](#) | [XML](#) | [PDF](#)

1 Items per page: [10](#) [25](#) [50](#) [100](#)

Policy/Guarantee #	Type	Status	Insured/Lender	State	Buyer/Borrower Name	Country	Claims
	Guarantee	Issued		NY		MEXICO	<a href="#">View</a> <a href="#">File</a>

**Click on File for the correct guarantee from the list of results**

Once the Buyer/Borrower Name is verified, click on "File" to start the claim filing.

12/15/2018 10:00 AM

Borrower : [REDACTED]

**Claim - Filing Instructions**

Please complete this application to file a claim. Only the "Participants" section is enabled when you begin the application. The remaining sections are enabled after the Participant information is entered.

The Right Navigation Area can be used to easily move to specific sections of this application. Just point and click on the section you wish to access. You can **Submit** your claim only after each claim section is check-marked.

Note: A broker can complete the Claim application but only the insured or enhanced assignment assignee can actually submit it.

Apart from entering data, the system will also allow you to Upload documentation required to submit your application as well as Print a copy of the application for your records by clicking on the "Claim Summary" link at the top of the page.

Upon application submission, a claim number(s) will be provided allowing you to track the progress of the application. These instructions can be accessed anytime during the application process through the "Filing Instructions" link.

Done	Application Section
	<a href="#">Participants</a>
	Transaction Details
	Claim Information
	Schedule of Notes
	Calculation of Estimated Eligible Loss
	Documentation and Comments
	Submit



Read Filing Instructions and click "Continue".

Claim - Participants - List

Done	Application Section
▶	<a href="#">Participants</a>
	Transaction Details
	Claim Information
	Schedule of Notes
	Calculation of Estimated Eligible Loss
	Documentation and Comments
	Submit

The following participants are associated to the guarantee. Please review and make changes to the information, if necessary. Existing Insured, Broker and Assignee roles cannot be changed. New entities can be associated to the application by using the "Add Participant" button. Only one participant in the Borrower role is allowed on a claim. If claim is on a different Borrower than the one listed below, please re-start the claim and select the applicable entity.

NOTE: Changing any contact information in this section will not affect the contact information previously recorded in the guarantee documents. To officially change this information, contact your Relationship Manager to amend the guarantee.

Name	Address	Contact	Roles	Action
[Blurred]	[Blurred]	[Blurred]	Lender, Claimant, Guaranteed Lender	<a href="#">Update</a>
[Blurred]	[Blurred]	[Blurred]	Buyer, Enduser, Borrower	<a href="#">Update</a>
[Blurred]	[Blurred]	[Blurred]	Guarantor	<a href="#">Update</a>
[Blurred]	[Blurred]	[Blurred]	Guarantor	<a href="#">Update</a>
[Blurred]	[Blurred]	[Blurred]	Guarantor	<a href="#">Update</a>
[Blurred]	[Blurred]	[Blurred]	Exporter, Supplier	<a href="#">Update</a>

Verify the Name, Address and Contact information for all the Participants. Click "Update" if any changes or entries are necessary. When complete, click on "Save and Continue".

**Guarantee Information**

Transaction #: [REDACTED]  
Insured: [REDACTED]  
Broker: [REDACTED]  
Officer Name :  
Final Disbursement Date :  
PEFCO : No  
Initial Eligibility Date :  
Guarantee Coverage % :  
U.S. Content :  
Eligible Foreign Content :  
Net Contract Price :  
Less, Cash Payment :  
Local Financed Portion :

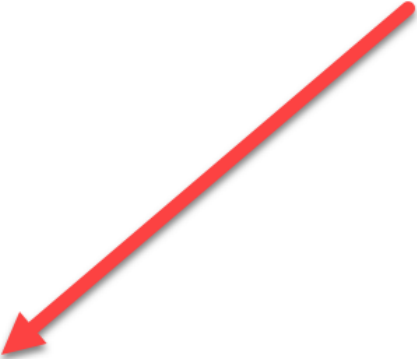
**Finance Amount and Structure :**

MGA#: [REDACTED]  
Operative Date: 05/30/2014  
Exposure Fee Financed : Yes  
Exposure Fee Amount : \$63,342.00  
Exposure Fee Payment Method : As disbursed  
Exposure Fee Rate :  
Disbursed Amount : [REDACTED]  
Repaid Amount :

**Goods And/Or Services**

Supply Contract Ref	SIC Code	NAICS	Product Description	Exporter	Supplier
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Done	Application Section
✓	<a href="#">Participants</a>
▶	<a href="#">Transaction Details</a>
	<a href="#">Claim Information</a>
	<a href="#">Schedule of Notes</a>
	<a href="#">Calculation of Estimated Eligible Loss</a>
	<a href="#">Documentation and Comments</a>
	<a href="#">Submit</a>



Back Save and Continue

Verify the displayed information, Click on "Save and Continue".

Claim Information

Note: All fields are required.

Select Goods and Services :

The following goods and services are associated to this transaction. Please remove any item and/or enter additional items in the text box provided below.

Select	Supply Contract Ref	SIC Code	NAICS	Product Description	Exporter	Supplier
<input checked="" type="checkbox"/>						

Products :

First Default Date :

 (mm/dd/yyyy)

Reason for Claim :

- Bankruptcy
- Business Closed
- Cashflow
- Dispute
- Diversion of Funds
- Economy
- Export-Import Restrictions
- Non Acceptance
- Political Event
- Transfer
- Other

Describe reason for claim (optional):

Type of Foreign Buyer :

Type of Buyer Business :

Back

Save and Continue

Done	Application Section
✓	<a href="#">Participants</a>
✓	<a href="#">Transaction Details</a>
▶	<a href="#">Claim Information</a>
	<a href="#">Schedule of Notes</a>
	<a href="#">Calculation of Estimated Eligible Loss</a>
	<a href="#">Documentation and Comments</a>
	<a href="#">Submit</a>



Complete the above fields, click on "Save and Continue" when complete.

### Claim Application

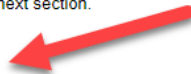
[Filing Instructions](#) | [Claim Summary](#)

OMB No. 3048-0034, Expires 02/28/2018

Borrower :

#### Claim - Schedule of Notes

Note information has not been entered. Please use the "Add New Note" button to enter Note information. When the Note information is saved, a default amortization schedule will be generated and made available for installment data entry. Click "Continue" to proceed to the next section.



Done	Application Section
✓	<a href="#">Participants</a>
✓	<a href="#">Transaction Details</a>
✓	<a href="#">Claim Information</a>
▶	<a href="#">Schedule of Notes</a>
	<a href="#">Calculation of Estimated Eligible Loss</a>
	<a href="#">Documentation and Comments</a>
	<a href="#">Submit</a>

Click on "Add a New Note". Each Promissory Note should be added separately.



**Claim - Schedule of Notes - Note & Installment Details**

Use the below form to modify Note-level information and click **"Update Note"**. If the "Regenerate Installment Schedule" option is chosen, the installment schedule will be regenerated to reflect the latest Note information entered.

The installment schedule can be modified as applicable. For any given installment line, click "X" to remove the installment. Multiple payments for an installment can be entered by clicking "A". Click "U" to remove an installment which has been identified as a PAYCER and add it to the claim payment amount. To add an installment to the PAYCER schedule, click "P" which will mark the installment as part of the PAYCER payment.

After setting up installments, to enter Post Maturity Interest details for each installment, click **"Add New PMI Installment"** button and select an installment number to begin entering PMI details.

After all edits are complete, click **"Save Installments and Continue"** to return to the Schedule of Notes section.

**Note Details**

\* Note Number:

Down Payment:

\* Frequency of Payment:

\* First Principal Due Date:

 (mm/dd/yyyy)

\* First Interest Due Date:

 (mm/dd/yyyy)

\* Note Date:

 (mm/dd/yyyy)

\* Financed Portion:

\* Method of Calculation:

\* Number of Principal Installments:

\* Number of Interest Installments:

Interest rate is required for fixed rate type whereas both basis and rate are required for floating interest rate type. The basis field denotes the reference rate used e.g. 1-year LIBOR etc. and the interest rate field is the spread/margin on the reference rate.

\* Interest Rate Type:

Interest Rate Basis:

Date(s) of Exposure Fee:

Regenerable Installment Schedule?:

 Yes  No

\* Interest Rate:

 %

Date Ordinary Interest Paid Through:

 (mm/dd/yyyy)

Exposure Fee Amount:

\* Loan Number:



Update Note

**Installment Schedule for Note #1**

Download as: Excel

Inst. #	Outstanding Principal	From Date (mm/dd/yyyy)	To Date (mm/dd/yyyy)	# of Days	Interest Rate %	Interest Amount Due	Interest Amount Paid	Principal Amount Due	Principal Amount Paid	Unpaid Amount	Total Due	Action	
1	1,000,000.00	08/01/2019	02/01/2020	184				100,000.00	100,000.00		0.00	A X	
2	900,000.00	02/01/2020	08/01/2020	182				100,000.00	100,000.00		0.00	A X	
3	800,000.00	08/01/2020	02/01/2021	184				100,000.00	100,000.00		0.00	A X	
4	700,000.00	02/01/2021	08/01/2021	181				100,000.00	100,000.00		0.00	A X	
5	600,000.00	08/01/2021	02/01/2022	184				100,000.00	100,000.00		0.00	A X	
6	500,000.00	02/01/2022	08/01/2022	181	2.00	5,027.78		100,000.00	50,000.00		55,027.78	A X U	
7	400,000.00	08/01/2022	02/01/2023	184	2.00	4,088.89		100,000.00			104,088.89	A X U	
8	300,000.00	02/01/2023	08/01/2023	181	2.00	3,016.87		100,000.00			103,016.87	A X U	
9	200,000.00	08/01/2023	02/01/2024	184	2.00	2,044.44		100,000.00			102,044.44	A X U	
10	100,000.00	02/01/2024	08/01/2024	182	2.00	1,011.11		100,000.00			101,011.11	A X U	
<b>Sub-Total Principal and Interest:</b>							15,188.89		1,000,000.00	550,000.00	0.00	485,188.89	
<b>Interest and Principal Amount for Claim Payment:</b>							15,188.89	0.00	450,000.00		0.00	465,188.89	

Cancel

Save Installments & Continue

Please verify all the information displayed. If any changes are needed in the note detail part of the screen, you can make them here and click on "Update Note". Please see the detailed slide below -

Borrower :

Claim - Schedule of Notes - Note & Installment Details

Use the below form to modify Note-level information and click "Update Note". If the "Regenerate Installment Schedule" option is chosen, the installment schedule will be regenerated to reflect the latest Note information entered.

The installment schedule can be modified as applicable. For any given installment line, click "X" to remove the installment. Multiple payments for an installment can be entered by clicking "A".

After all edits are complete, click "Save Installments and Continue" to return to the Schedule of Notes section.

**Note Details**

\* Note Number:

Note Date:

 (mm/dd/yyyy)

Down Payment:

\$

\* Financed Portion:

\$

\* Frequency of Payment :

-Select Frequency- ▼

\* Method of Calculation :

-Select Day Factor- ▼

\* First Principal Due Date:

(mm/dd/yyyy)

\* Number of Principal Installments:

First Interest Due Date:

(mm/dd/yyyy)

Number of Interest Installments:

Interest Rate Type:

-Select Rate Type - ▼

Interest Rate:

%

Interest Rate Basis:

Date Ordinary Interest Paid Through:

(mm/dd/yyyy)

Date(s) of Exposure Fee:

Exposure Fee Amount:

\$

Regenerate Installment Schedule?  Yes  No

Update Note

Selecting "Yes" for the "Regenerate Installment schedule" will regenerate it.

Once all updates are made, click "Update Note" to continue.

If all base information is correct, fill out the installment schedule part of the Note providing details for the installment payments received and the unpaid installments.

Installment Schedule for Note #1

Download as: Excel

Inst. #	Outstanding Principal	From Date (mm/dd/yyyy)	To Date (mm/dd/yyyy)	# of Days	Interest Rate %	Interest Amount Due	Interest Amount Paid	Principal Amount Due	Principal Amount Paid	Total Due	Action
1	1,000,000.00	08/01/2019	02/01/2020	184				100,000.00		100,000.00	A X
2	900,000.00	02/01/2020	08/01/2020	182				100,000.00		100,000.00	A X
3	800,000.00	08/01/2020	02/01/2021	184				100,000.00		100,000.00	A X
4	700,000.00	02/01/2021	08/01/2021	181				100,000.00		100,000.00	A X
5	600,000.00	08/01/2021	02/01/2022	184				100,000.00		100,000.00	A X
6	500,000.00	02/01/2022	08/01/2022	181				100,000.00		100,000.00	A X
7	400,000.00	08/01/2022	02/01/2023	184				100,000.00		100,000.00	A X
8	300,000.00	02/01/2023	08/01/2023	181				100,000.00		100,000.00	A X
9	200,000.00	08/01/2023	02/01/2024	184				100,000.00		100,000.00	A X
10	100,000.00	02/01/2024	08/01/2024	182				100,000.00		100,000.00	A X
Sub-Total Principal and Interest:						0.00	0.00	1,000,000.00	0.00	1,000,000.00	
Interest and Principal Amount for Claim Payment:						0.00		1,000,000.00		1,000,000.00	

Cancel

Save Installments & Continue



Verify that all amounts are correct. Once done, click on "Save and Continue".

The following screen will open -

**Claim - Schedule of Notes**

The following Note information has been entered. Please use the "Add New Note" button to enter Note information. When the Note information is saved, a default amortization schedule will be generated and made available for installment data entry. Click "Continue" to proceed to the next section. For any Note and associated schedule that's already saved, use the "Modify" link to update and "Remove" link to delete the information.

**Note Number: 1 Dated: 01/01/2020 Loan Number: Not Assigned**

[Modify](#) [Remove](#)

Down Payment: \$0.00      Financed Portion: \$1,000,000.00      Frequency of Payment: Semi-annual  
 First Principal Due Date: 02/01/2020      Number of Principal Installments: 10      Method of Calculation: 360/365 Days  
 First Interest Due Date: 02/01/2020      Number of Interest Installments: 10  
 Interest Rate Type: Floating      Interest Rate Spread: 2.00%      Interest Rate Basis: Prime  
 Date(s) of Exposure Fee:      Exposure Fee Amount:      Date Ordinary Interest Paid Through:

Inst. #	Outstanding Principal	From Date	To Date	# of Days	Interest Rate %	Interest Amount Due	Interest Amount Paid	Principal Amount Due	Principal Amount Paid	Total Due
1	\$1,000,000.00	08/01/2019	02/01/2020	184				\$100,000.00		\$100,000.00
2	\$900,000.00	02/01/2020	08/01/2020	182				\$100,000.00		\$100,000.00
3	\$800,000.00	08/01/2020	02/01/2021	184				\$100,000.00		\$100,000.00
4	\$700,000.00	02/01/2021	08/01/2021	181				\$100,000.00		\$100,000.00
5	\$600,000.00	08/01/2021	02/01/2022	184				\$100,000.00		\$100,000.00
6	\$500,000.00	02/01/2022	08/01/2022	181				\$100,000.00		\$100,000.00
7	\$400,000.00	08/01/2022	02/01/2023	184				\$100,000.00		\$100,000.00
8	\$300,000.00	02/01/2023	08/01/2023	181				\$100,000.00		\$100,000.00
9	\$200,000.00	08/01/2023	02/01/2024	184				\$100,000.00		\$100,000.00
10	\$100,000.00	02/01/2024	08/01/2024	182				\$100,000.00		\$100,000.00
<b>Sub-Total Principal and Interest:</b>						\$0.00	\$0.00	\$1,000,000.00	\$0.00	\$1,000,000.00
<b>Interest and Principal Amount for Claim Payment:</b>						\$0.00		\$1,000,000.00		\$1,000,000.00

**Post Maturity Interest Calculation**

Post Maturity Interest not entered

[Back](#)

[Add New Note](#)

[Save and Continue](#)

Verify all the information, if any changes need to be made for this Note, click "Modify" in the upper right corner.

If there is more than one Promissory Note claimed, click "Add New Note". Otherwise click on "Save and Continue".

- Guarantee  
[Redacted]  
[Redacted]

### Claim Application Process Review

OMB No. 3048-0034, Expires 02/28/2018

Claim #: [Redacted]

#### Claim - Estimated Eligible Loss

#### Claim Payment (not including Post Maturity Interest)

<b>Total face value of Note(s):</b>	<u>\$1,000,000.00</u>
<b>(-) Minus</b>	
Total borrower principal payment(s):	\$550,000.00
<b>Net Loss (not including interest):</b>	<u>\$450,000.00</u>
Net Loss X percentage of Guarantee Coverage @ <input type="text" value="100"/> %: <b>Total Estimated Claim Payment:</b> (not including post maturity interest)	<u>\$450,000.00</u>

Your final amount may be adjusted based on any modifications to the % of coverage assigned to this transaction.

Done	Application Section
✓	<a href="#">Participants</a>
✓	<a href="#">Transaction Details</a>
✓	<a href="#">Claim Information</a>
✓	<a href="#">Schedule of Notes</a>
▶✓	<a href="#">Calculation of Estimated Eligible Loss</a>
	<a href="#">Back To Review</a>



Review the Claim Payment details. If changes need to be made, click the "Back" button, and make corrections. Otherwise, click on "Save and Continue".

Claim - Documentation and Comments

Please attach all 'Required Documentation' and any other documentation as applicable. Documentation may also be sent directly to EXIM Bank by courier immediately after you have submitted this claim, in which case you should check the 'Will Follow' box. Multiple documents of each type may be required. The system allows for multiple uploads per document type. If a document type does not apply to your claim, indicate 'Not Applicable'.

Important:

- When submitting documentation, you **must** group each claimed invoice with the appropriate purchase order and shipping document.
- you **must** download, print, sign and attached the [Certifications of Insured](#). Your claim will not be processed until this document is received.
- You may have the [option](#) to download, complete, and attach the [Release and Assignment](#) form with your claim submission (the Release will operate upon negotiation of a claim payment). This will expedite your claim payment in the event of claim approval as a completed Release will be required prior to any claim payment.

Use 'Remove' and 'View' links to delete or view an uploaded document. After all documents are uploaded, click 'Save & Continue'. Please provide all applicable documents to avoid processing delays.

Attached Documentation

Nothing found to display.

Required Documentation

Document Type	Disposition	Date (mm/dd/yyyy)	File	Action
Draft with Acceptance (copies)	<input type="radio"/> Attached <input type="radio"/> Will Follow <input type="radio"/> Do Not Have <input type="radio"/> Not Applicable	N/A	<input type="button" value="Choose File"/> No file chosen	<input type="button" value="Save"/>
Contract of Sale	<input type="radio"/> Attached <input type="radio"/> Will Follow <input type="radio"/> Do Not Have <input type="radio"/> Not Applicable	N/A	<input type="button" value="Choose File"/> No file chosen	<input type="button" value="Save"/>
Exporter's Certificate	<input type="radio"/> Attached <input type="radio"/> Will Follow <input type="radio"/> Do Not Have <input type="radio"/> Not Applicable	N/A	<input type="button" value="Choose File"/> No file chosen	<input type="button" value="Save"/>
Certifications of Insured	<input type="radio"/> Attached <input type="radio"/> Will Follow <input type="radio"/> Do Not Have <input type="radio"/> Not Applicable	N/A	<input type="button" value="Choose File"/> No file chosen	<input type="button" value="Save"/>
Demand Letter to Borrower	<input type="radio"/> Attached <input type="radio"/> Will Follow <input type="radio"/> Do Not Have <input type="radio"/> Not Applicable	<input type="text"/>	<input type="button" value="Choose File"/> No file chosen	<input type="button" value="Save"/>
Invoices, Bill of Lading, Purchase Order (copies)	<input type="radio"/> Attached <input type="radio"/> Will Follow <input type="radio"/> Do Not Have <input type="radio"/> Not Applicable	N/A	<input type="button" value="Choose File"/> No file chosen	<input type="button" value="Save"/>
Collection Efforts (copies)	<input type="radio"/> Attached <input type="radio"/> Will Follow <input type="radio"/> Do Not Have <input type="radio"/> Not Applicable	N/A	<input type="button" value="Choose File"/> No file chosen	<input type="button" value="Save"/>
Demand Letter to Guarantor(s)	<input type="radio"/> Attached <input type="radio"/> Will Follow <input type="radio"/> Do Not Have <input type="radio"/> Not Applicable	<input type="text"/>	<input type="button" value="Choose File"/> No file chosen	<input type="button" value="Save"/>

Attach all claim supporting documentation following the instructions at the top of the page.

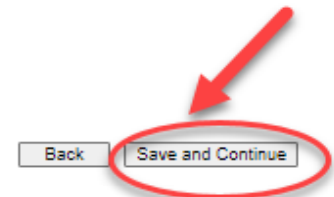
The Endorsed Original Promissory Note(s)	<input type="radio"/> Not Applicable <input type="radio"/> Attached <input type="radio"/> Will Follow <input type="radio"/> Do Not Have <input type="radio"/> Not Applicable	N/A	Choose File	No file chosen	Save
Evidence of Compliance with Special Conditions	<input type="radio"/> Attached <input type="radio"/> Will Follow <input type="radio"/> Do Not Have <input type="radio"/> Not Applicable	N/A	Choose File	No file chosen	Save
Evidence of Guarantee	<input type="radio"/> Attached <input type="radio"/> Will Follow <input type="radio"/> Do Not Have <input type="radio"/> Not Applicable	N/A	Choose File	No file chosen	Save

**Other Documentation**

Document Type	Disposition	Date (mm/dd/yyyy)	File	Action	
Original Assignment of Lender's Rights	<input type="radio"/> Attached <input type="radio"/> Will Follow <input type="radio"/> Do Not Have <input type="radio"/> Not Applicable	N/A	Choose File	No file chosen	Save
Other	<input type="radio"/> Attached <input type="radio"/> Will Follow <input type="radio"/> Do Not Have <input type="radio"/> Not Applicable	N/A	Choose File	No file chosen	Save
Miscellaneous	<input type="radio"/> Attached <input type="radio"/> Will Follow <input type="radio"/> Do Not Have <input type="radio"/> Not Applicable	N/A	Choose File	No file chosen	Save

Optionally, add any comments you wish to make regarding the claim, including a summary of the events leading upto to this claim.

Characters remaining: 4000 (Maximum 4000 characters)



After uploading all required documents, please provide your comments of all events leading to the claim filing. Once complete, click on "Save and Continue".

**ATTENTION: Exporters with Multi-Buyer Policies**

In April 2022 (the final date to be advised), all exporter-held multi-buyer policies (i.e. ESC Standard, ENB Small Business, ENB Express, ENV Environmental, ESP Political Risk Only) will be replaced with updated versions of the policy wording, Declarations, endorsements, and special conditions. You should have received an email from EXIM on December 14, 2021 explaining all the details. EXIM will notify you in advance of the exact date when your policy will be updated. Please contact your EXIM broker or EXIM Relationship Manager if you have any questions.

UAT Environment x

[Home](#)

[Customer Service](#)

Guarantee

Borrower: [redacted]

Claim Application

[Filing Instructions](#) | [Claim Summary](#)

CMB No: 3048-0034, Expires 02/28/2018

Claim - Submit

Please click "Submit Claim" to complete the claim filing process. You can also review and print the [Claim Summary](#) prior to submission.

For any questions on the Claim filing process, please contact EXIM Bank at the address below:  
Export Import Bank of the United States - Asset Management Division  
811 Vermont Avenue, NW  
Washington, DC 20571  
Tel: (202) 555-3600  
Fax: (202) 555-3625

Done	Application Section
✓	<a href="#">Participants</a>
✓	<a href="#">Transaction Details</a>
✓	<a href="#">Claim Information</a>
✓	<a href="#">Schedule of Notes</a>
✓	<a href="#">Calculation of Estimated Eligible Loss</a>
✓	<a href="#">Documentation and Comments</a>
▶	<a href="#">Submit</a>

[Back](#) [Submit Claim](#)



**Paperwork Reduction Act:**  
We estimate it will take you about 1 hour per response, that includes the time it will take to read the instructions, gather the necessary facts and fill out the form. However, you are not required to provide information requested unless a valid CMB control number is displayed on the form. If you have comments or suggestions regarding the above estimate or ways to simplify this form, forward correspondence to EXIM Bank and the Office of Management and Budget, Paperwork Reduction Project, CMB No# 3048-0034, Washington, D.C. 20503.

Before clicking on "Submit Claim", you can review the claim filing by selecting "Claim Summary" or use the "Back" button to check any previous screens and make any necessary changes. Once finished, click on "Submit Claim".

- Guarantee

## Claim Application

CLAIM No. 3045-0034 Expires 02/28/2018

Borrower:

### Claim - Tracking Sheet

Thank you for submitting the claim application. You will be notified of the decision once the claim processing and review is complete.

Please print this page for your records and include a copy with any documentation sent to EXIM Bank regarding this application.

Claim Number(s):

Claim Submitted Date:

Transaction #:

Insured/Lender:

Insured Contact:

Buyer/Borrower:

As a reminder, please send the following documents at the earliest in order to expedite the claim processing:

- Contract of Sale
- Evidence of Compliance with Special Conditions
- Collection Efforts (copies)
- Invoices, Bill of Lading, Purchase Order (copies)

Export Import Bank of the United States - Claims And Recoveries Division  
811 Vermont Avenue, NW  
Washington, DC 20571  
Tel: (202) 565-3600  
Fax: (202) 565-3625



Print

Congratulations! You have successfully submitted your claim. If you would like a copy of the Claim Summary Sheet, click on "Print". It will also be available in your EOL Account page under Pending Claims. For any questions, please contact [claims@exim.gov](mailto:claims@exim.gov)